



# IBS OPS WG Activity Report

Priscilla Stiller, AA

IBS OPS WG Chair



# IBS OPS WG Members

- IBS OPS WG consists of 14 members and 3 Official Observers:

AA – Priscilla Stiller

BA – Caroline Elkington

EK – Suresh Verkot

HR – Daniel Erler (observer)

LH – Ivonne Riebel

MF – Shen (Sam) Chen

QF – James Hayward

TK – Nermin Kiran (observer)

UA – Isabel Ruiz

AF – Isabelle Sanchez

CZ – Jialin (Jacqueline) Zheng

EY – Sachin Jain

KL – Ab Bouman (observer)

LX – Myriam Burget

NZ – Gavin Periera

SQ – Ssu Hui Han

TP – Paulo Godinho

- IBS OPS WG Members' Term ends 30 September 2022
- WG led by Altug Meydanli, Sr. Manager Pay-Account Standards-IATA



# IBS OPS WG - 2021 GM Highlights

- Prepared and Facilitated a unique 2021 IBS OPS GM
  - First online GM with presenters from many parts of the world
  - First time utilizing the IATA Standard Setting Workspace (SSW) platform to upload the proposals for the interactive carrier discussions which allowed agenda items to be modified before the GM
  - First time utilizing the online ballot and voting period open for 15 days
  - There were 18 passenger and 2 cargo proposals submitted for the 2021 GM
    - 13/18 Passenger Proposals passed
    - 2/2 Cargo Proposals passed
    - Access SSW from <http://standards.iata.org>



# IBS OPS WG Activities - 2022

- Preparing for a face-face 2022 GM in Doha, Qatar
  - Voting mechanism
  - Agenda items
  - Break-out sessions
- Answer Airline Clarifications – Discuss and provide guidance and recommendations on topics such as:
  - Tax application and billing on involuntary exchanges
  - Planned schedule change – Settlement on original ticket value versus Settlement based on recalculating the applicable fare on the new itinerary
  - Additional clarification provided on Currency Conversion, RATD, and Minimum Value for Rejection
- IATA Rejection Reduction Dashboard - Dashboard is updated quarterly



# IBS OPS WG Activities - 2022

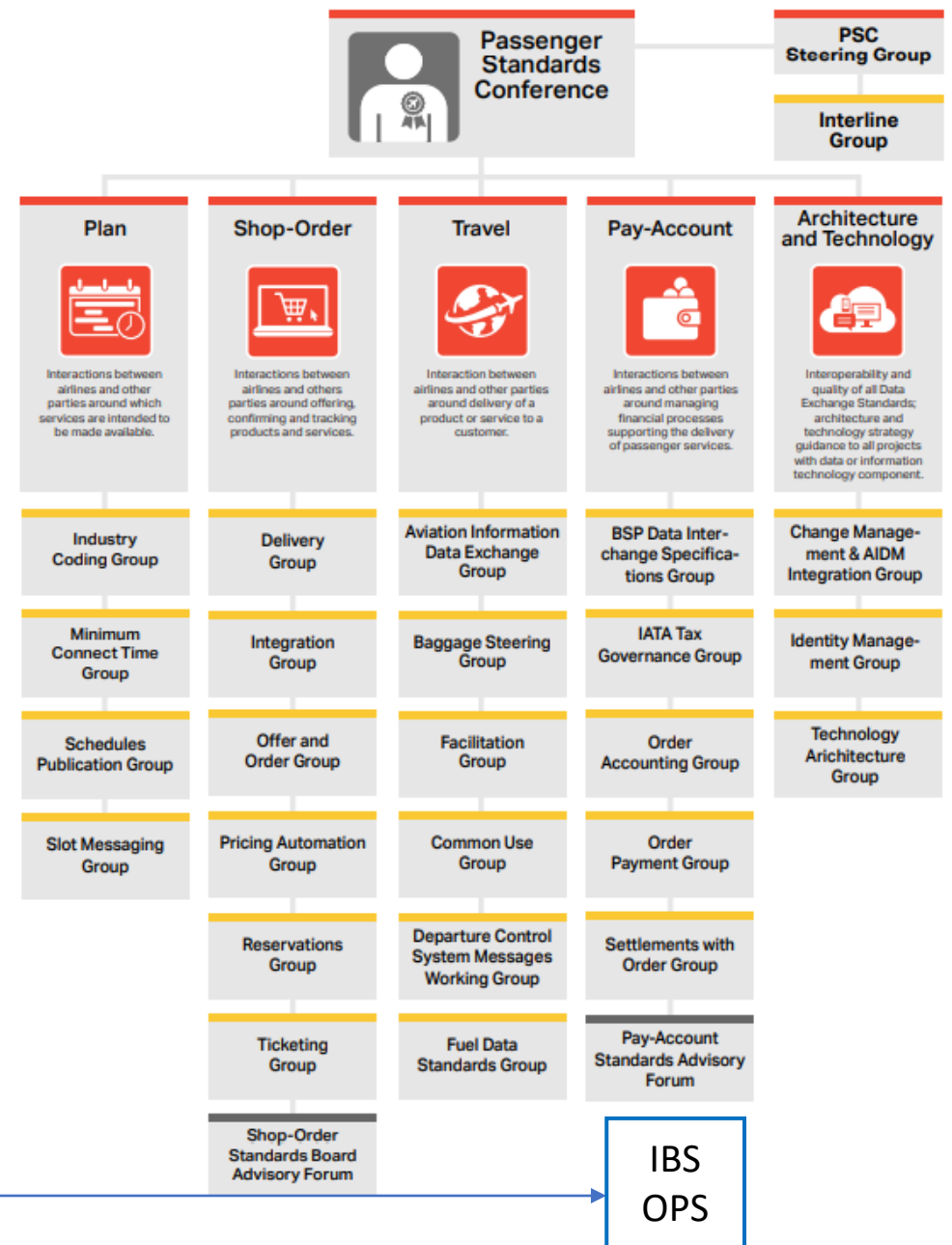
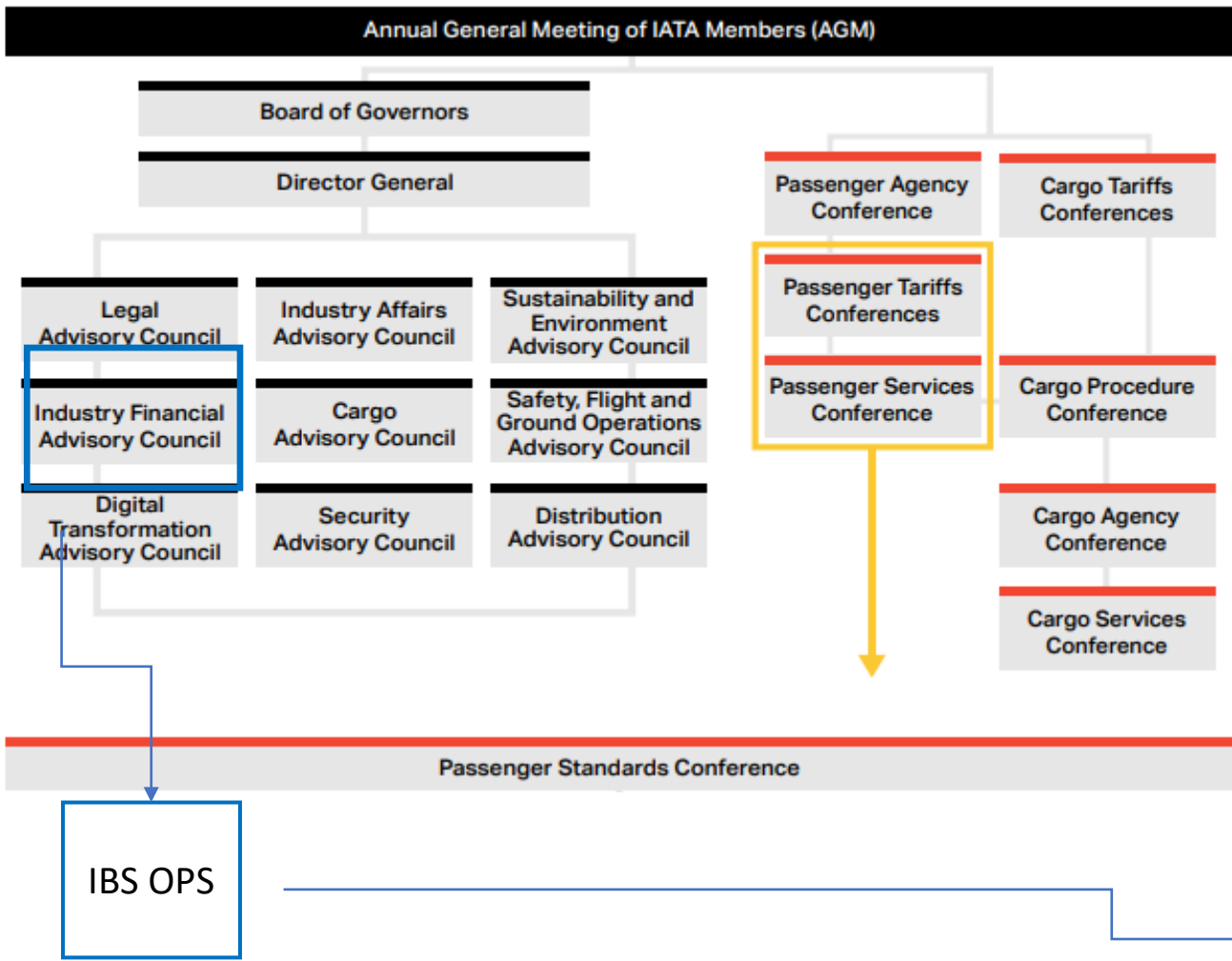
- SISM - Simplified Involuntary Interline Settlement Methodology
  - FinAC approved and endorsed the restart of the IBS OPS WG activities in finding a simplified solution for Involuntary Interline Settlement
  - Taskforce resurrected with new members in July 2021
  - Data analysis on multiple simulations provided by the SIS team
  - Taskforce is currently preparing a paper to be presented in the May IBS OPS WG meeting
  - A target to identify and present a solution for the IBS OPS GM 2022



# IBS OPS WG move to PSC Structure

- Moving IBS OP WG from IFAC-Industry Financial Advisory Council (Previously FinAC) to PSC structure reporting to PASB effective January 1, 2023
  - Provide more efficiency by having all standard setting activities under one governance structure and to benefit from anti-trust immunity
  - Ensures all voices are heard and communications are flowing between the related Boards; especially for the evolving world of offers and orders

# PSC Structure





# IBS OPS WG move to PSC Structure

- Three significant changes resulting from the move to the PSC structure:
  - **RAM Standards** - Development and governance of Interline rules and standards for Passenger and Cargo are integrated into the Passenger Standards Conference
  - **CoD (Committee on Differences)** - There is no arbitrage possible within the governance structure of PSC
    - IATA issued a Poll to measure the need of the interline billing community to have an interline billing dispute settlement mechanism in place after 01 January 2023
    - Mechanism shall sit outside of the RAM and shall not be under the PSC structure
  - **ICH (IATA Clearing House)** – The ICH governance will continue to reside under the IFAC governance as a new WG, separated from the interline billing standards