

MULTILATERAL INVOLUNTARY REROUTE SETTLEMENT AGREEMENT INTRODUCTION

For over 30 years Airlines Clearing House Participants have settled their involuntary reroute transactions using a simplified method. In 2008, the simplified process evolved when Airlines Clearing House, ATPCO and Kale entered into an agreement for services similar to those described in this Agreement. By leveraging the existing infrastructure and contracts; working closely with IATA, ATPCO, Kale and airline representatives to develop the requirements and test the results; Airlines Clearing House is pleased to administer this agreement for the airline industry.

Participation in this Multilateral Involuntary Reroute Settlement Agreement is voluntary. Signatories are eligible to agree to the terms of this Agreement with other signatories through a Concurrence Agreement, attached hereto.

Participants benefit through:

- Elimination of lengthy rejection/rebill/correspondence stages of interline settlement for applicable transactions
- Reduction of manpower within revenue accounting
- Ability to provide internal customers with immediate and accurate revenue amounts
- Reduction of prior period adjustments to earned revenue
- Reduction of SIS transaction fees through the elimination of rejections and associated attachments
- Low participation fees

Airlines may become a party to this Agreement regardless if they are a member of the Airlines Clearing House. To apply, airlines should complete the Application for Participation Form, contained herein as Appendix C, and return it to Airlines Clearing House.

Upon receipt and acceptance, Airlines Clearing House will return a copy of the countersigned Application for Participation to the applicant and circulate a communication, via e-mail, to the already existing parties to this Agreement regarding establishment of a new signatory. Parties of this Agreement are eligible to enter into a Concurrence Agreement, contained herein as Appendix D, with other signatory Parties of this Agreement.

Airlines Clearing House will distribute, via e-mail, the monthly percentage rates, as described in the Agreement, to the designated representatives of each Party hereto.

Airlines Clearing House has established a dedicated website where designated representatives of each Party hereto will be able to view the matrix of signatories; current and historical rates by geographical region; announcements and communications.

Airlines Clearing House will charge each signatory an annual participation fee in the amount of \$1,500 intended to recover the costs paid by Airlines Clearing House to the service providers: ATPCO and Accelya Kale. The annual amount may be adjusted periodically at a rate determined by the ACH Board of Directors. In the event the annual amount is revised, Parties will be notified of the revised amount no less than 60 days prior to its effective date, and in no event will the annual amount be revised before April 1, 2015.

MULTILATERAL INVOLUNTARY REROUTE SETTLEMENT AGREEMENT

1. PARTIES

This Multilateral Involuntary Reroute Settlement Agreement (“the Agreement”) is between the Airlines Clearing House (“ACH”), which has its principal place of business at 1275 Pennsylvania Ave., NW, Suite 1300, Washington, DC 20004 and _____ (“the Party”), which has its principal place of business at _____.

2. APPLICABILITY OF IATA REVENUE ACCOUNTING MANUAL (“RAM”) PROCEDURES:

2.1. Except as otherwise stated in this Agreement, the procedures of the IATA Revenue Accounting Manual shall apply.

3. DEFINITIONS

3.1. NFP is the Revenue Accounting Settlement Services Neutral Fare Prorate engine

3.2. ISR is the Airline Tariff Publishing Company (“ATPCO”) Industry Sales Record. It contains integrated marketing and settlement information in an ISR formatted record(s).

3.3. TCN is Transactional Control Number is a series of electronic records containing the information from the issuance of an ATB or Electronic Ticket.

3.4. IATA WEIGHTED MILEAGE FACTOR is a prorate factor derived from industry agreed weighted mileage formulas and published in the quarterly IATA Prorate Manual Passenger.

3.5. FIM is a Flight Interruption Manifest document

3.6. ACH is the Airlines Clearing House, Inc.

3.7. SALES DATA is either the ISR or TCN data files

3.8. SETTLEMENT AMOUNT is the fare amount, in USD, that is calculated by applying the applicable percentage, based on the coupon’s origin and destination, as a percentage of, the IATA Weighted Mileage Factor in effect on (i) the document issue date in the case of tickets, or (ii) the original invoice month for FIMs.

3.9. APPLICABLE PERCENTAGE is the percent, in whole numbers, of the IATA Weighted Mileage Factor, based on the geographical region of the coupon, distributed monthly by Airlines Clearing House.

3.10. SURVEY PARTICIPANT is an airline that has authorized ATPCO to include its sales in the process that calculates the applicable percentage.

3.11. PARTIES means (1) two or more parties to this Agreement; (2) that participate in the Concurrence Agreement and (3) have instructed ACH in the Concurrence Agreement that their interline involuntary reroute settlements with each other shall be processed pursuant to this Agreement.

4. APPLICATION

4.1. The Parties agree that the terms of this Agreement shall be applicable to the interline settlement of Flight Interruption Manifests issued in accordance with IATA Resolution 735e as published in the 35th edition of the IATA Passenger Services Conference Resolutions Manual, or its successor, and Passenger Tickets issued in accordance with IATA Resolution 735d, or its successor, unless otherwise agreed bilaterally between the

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two Parties to the Concurrence Agreement. Passenger Tickets shall be identified as having been issued in accordance with IATA Resolution 735d when the letters “INVOL”, “INVOLUNTARY”, “IV”, “INV”, “IRR”, “IRRES” or any other valid reason appear within the fare basis/ticket designator, endorsements and/or tour code field of the ticket; or when “I” precedes the fare calculation.

- 4.2. The Parties agree that commencing with tickets issued January 1, 2019 the terms of this Agreement shall not apply to any coupon of a Passenger Ticket issued in accordance with 4.1 above, where the ticketed departure date of such coupon(s) is five (5) days or more from the issue date of such Passenger Ticket.
- 4.3. The Parties agree that when a Passenger Ticket or Flight Interruption Manifest has been issued on January 1, 2018 and beyond, and has been identified as being an Involuntary Reroute in accordance with 4.1 above, such document will not be considered an Involuntary Reroute if such document has been issued three (3) or more days prior to the first ticketed flight date of such document, in which case the document shall be considered as a Schedule Change and the terms of this Agreement shall not apply.
- 4.4. The Parties agree when a FIM has been issued for a flight interruption/diversion en-route, and the “reasons for issuance box” of the FIM states that it was diversion, then the terms of this Agreement shall apply between the billing airline and the airline identified in the diversion area of the “reasons for issuance box” if both Parties have concurred to the terms of this Agreement with one another.
- 4.5. The Parties agree that the terms of this Agreement shall be applicable to all passenger types for applicable documents as shown in 4.1 above.
- 4.6. The Parties agree that the terms of this Agreement shall not be applicable to documents bearing markings indicating the reason for issuance was due to a schedule change or any other reason not specified in section 4.1 above.

5. EFFECTIVE DATE

- 5.1. The Parties agree that the effective date of this Agreement shall be for documents billed between the Parties on or after the effective date as indicated in the Concurrence Agreement between the Parties.

6. INCORPORATION OF DOCUMENTS INTO AGREEMENT

- 6.1. The Parties agree that the Service Description as shown in Appendix A; the Geographic Regions as shown in Appendix B; the Application for Participation in Appendix C; the Concurrence Agreement as shown in Appendix D, if the Parties in the Concurrence Agreement have mutually concurred to this Agreement; and the Sales Data Authorization as shown in Appendix E, are an integral part of this Agreement.

7. SETTLEMENT AMOUNTS

- 7.1. The Parties agree:
 - 7.1.1. To accept an amount that is an applicable percentage of the USD IATA Weighted Mileage Factor based on the origin and destination of the document’s coupon.

The IATA Weighted Mileage Factor shall be that in effect (1) on the date of issuance of the involuntary reroute ticket, or (2) the invoice month of the FIM document.

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- 7.1.2. An average applicable percentage, in whole numbers, of the USD IATA Weighted Mileage Factor, will be calculated for, and applicable to, each geographical region monthly.
- 7.1.3. That in the case of FIM documents, the Settlement Amount shall be multiplied by the number of passengers listed on the FIM document at the time of issuance.
- 7.1.4. There are ten worldwide geographical regions as described in Appendix B.
- 7.1.5. The origin and destination of the coupon will determine which of the ten worldwide geographical regions is applicable to the coupon.
- 7.1.6. The applicable percentage amounts, of the IATA Weighted Mileage, for each geographical region, shall be distributed by Airlines Clearing House no later than the 15th calendar of each month, and that such rates shall be applicable to transactions billed between the Parties beginning the next following month.
- 7.1.7. Regardless of invoice month, the applicable percentage shall be that in effect on (1) in the case of tickets, the document issue date of the reissued ticket invoiced under the terms of this Agreement, and (2) in the case of FIM documents, the month in which the FIM document is invoiced, as a prime billing, under the terms of this Agreement.

8. DISCOUNTS

- 8.1. Settlement Amounts, unless otherwise mutually agreed upon outside of this Agreement, shall not be subject to further discount other than Interline Service Charge, as applicable, between the Parties.

9. TAXES/FEES/SURCHARGES/DIFFERENTIALS

- 9.1. Surcharges, denoted as a "Q" within the fare calculation, shall not be billed separately or added to the settlement amount.
- 9.2. Taxes/Fees/Surcharges, denoted as "YQ" or "YR" within the tax box, shall not be billed separately or added to the settlement amount.
- 9.3. Interlineable Taxes/Fees/Charges as reflected in the IATA Revenue Accounting Tax Database, or its successor, and in accordance Chapter A2, Paragraph 1.8 of the IATA Revenue Accounting Manual, shall be billed for involuntary reroute tickets, but shall not be billed for FIMS.
- 9.4. Class differential denoted as a "D" within the fare calculation shall not be considered when determining the settlement amount.

10. INTERLINE SERVICE CHARGE

- 10.1. The billing Party agrees to pay the document issuing Party the Interline Service Charge in accordance with the applicable IATA Resolution, or if no applicable IATA Resolution is in effect, then only such Interline Service Charge as the Parties hereto may otherwise agree.

11. AMENDMENTS TO THE AGREEMENT

- 11.1. The general administration of this Agreement shall be undertaken by the Multilateral Involuntary Reroute Settlement Agreement Steering Committee ("the Steering Committee").

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- 11.2.** Amendments to this Agreement or its Appendices, which are agreed to by majority vote of the Steering Committee at which a quorum is present, shall become effective and shall be applied by all Parties then participating, as from a date that the Steering Committee establishes that is not earlier than two calendar months after the date on which notification of the agreed amendment has been transmitted to all current Parties.

12. STEERING COMMITTEE

- 12.1.** The Multilateral Involuntary Reroute Settlement Agreement Steering Committee, herein referred to as "Steering Committee" shall be comprised of six representatives that are employees of Parties; one representative from ATPCO; one representative from Accelya Kale; the IATA Manager Distribution Standards and the Airlines Clearing House Secretary Treasurer. The six representatives from Parties shall be elected via mail vote or e-mail vote conducted once every two years.
- 12.2.** In no event shall there be more than one representative from a Party eligible to participate as a Steering Committee member.
- 12.3.** In the event a member of the Steering Committee, that is a Party's employee (i) resigns from the Steering Committee, or (ii) is no longer an employee of that Party, or (iii) the Party of which the member is an employee of has withdrawn from the Agreement, then the member shall be replaced on the Steering Committee with another eligible representative, as elected via mail vote, provided a minimum of six months remains for the then current Steering Committee's term.
- 12.4.** The names and contact information of the Steering Committee shall be published on the Airlines Clearing House dedicated website.
- 12.5.** A quorum for any meeting of the Steering Committee shall consist of a majority of the Steering Committee members from the Airline Parties and optionally the representatives from ATPCO, Accelya, the IATA Manager Distribution Standards and the Airlines Clearing House Secretary-Treasurer.

13. WITHDRAWAL FROM THE AGREEMENT

- 13.1.** Any Party hereto may withdraw from the Agreement by providing 30 days advance notice of such withdrawal to Airlines Clearing House. However, no such notice of withdrawal shall become effective before the expiration of twelve (12) months from the effective date contained in Appendix C, Application for Participation.
- 13.2.** Any Party hereto may withdraw its concurrence with another party hereto by giving such other Party and Airlines Clearing House 30 days advance written notice of such withdrawal. However, no such notice of withdrawal shall become effective before the expiration of six (6) months from the effective date contained in Appendix D, Concurrence Agreement, between the two Parties.
- 13.3.** Any Party may withdraw its concurrence with another Party that has become insolvent, suspended payments or failed to meet its contractual obligation, or has become involved, voluntarily or involuntarily, in proceedings declaring or to declare it bankrupt. Such notice of withdrawal may become effective on the date of written notice to Airlines Clearing House or such other date as the airline giving such notice specifies. The Agreement shall continue in force between the party giving such notice and all other parties with which the party giving notice has a concurrence, except such designated party.

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- 13.4.** With respect to amendments of the Agreement in accordance with paragraph 11.2 above, a Party disagreeing with such amendment may withdraw from the Agreement by providing 30 days advance notice provided such notice is received no later than 45 days prior to the effective date of such amendment.
- 13.5.** Airlines Clearing House shall notify all signatories of any withdrawals under this paragraph 13.

14. PRIOR OBLIGATIONS

- 14.1.** Any withdrawal does not relieve the Parties from obligations and liabilities incurred hereunder before the date of effectiveness of such withdrawal.

15. APPLICATION TO BECOME PARTY HERETO

- 15.1.** The Parties agree that any certified scheduled airline holding an IATA issued Airline Accounting Code may become a Party to this Agreement.
- 15.2.** The Parties agree that furnishing of Sales Data, in accordance with paragraph 16, is not required to become a Party to this agreement.

16. FURNISHING OF SALES DATA

- 16.1.** Any Party hereto may become a Survey Participant which requires authorizing ATPCO to include its sales data in the process that calculates the applicable percentages by completing and submitting the Sales Data Authorization contained herein as Appendix E.
- 16.2.** Survey Participants agree to review and approve test results before authorizing ATPCO to include its sales data in the process that calculates the applicable percentages.
- 16.3.** Survey Participants shall be entitled to receive a monthly report containing all of its ticket numbers that have been included or excluded from the ATPCO filter process. The report will be distributed by the 20th of each calendar month to those Survey Participants that have requested the report, prior to the 15th calendar day of the previous month, and have provided ATPCO with valid FTP information for transmission of the report.

17. ANNUAL FEE

- 17.1.** Each Party agrees to pay an annual fee in an amount to be determined by the Airlines Clearing House Board of Directors. This fee is intended to cover the costs paid by Airlines Clearing House to the service providers that process and prorate the sales transactions used in determining the monthly percentages applicable to the various geographical regions.
- 17.2.** When the Party hereto is an Airlines Clearing House or IATA Clearing House Participant, such annual fee shall be settled through the applicable Clearing House.
- 17.3.** When the Party hereto is not an Airlines Clearing House or IATA Clearing House Participant, such annual fee shall be settled on a direct basis and failure to pay such fee within two (2) months of billing shall be deemed a withdrawal of such non Clearing House Participating Party from this agreement, effective thirty (30) days after notice thereof by Airlines Clearing House.

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18. DISPUTES

- 18.1.** The Parties agree that any dispute or difference of any kind whatsoever arising between the Parties hereto in connection with this Agreement shall first be attempted to be resolved through applicable rejection and correspondence procedures contained in the IATA Revenue Accounting Manual or ACH Manual of Procedure, as applicable between the two Parties.
- 18.2.** The Parties further agree that in the event the Parties are unable to resolve a dispute in connection with this Agreement in accordance with 18.1, either Party is eligible to refer the dispute to the Airlines Clearing House Secretary Treasurer who shall make reasonable efforts to facilitate a consensual resolution. If the Airlines Clearing House Secretary Treasurer determines that he or she will be unable to bring about a consensual resolution to the dispute, the Airlines Clearing House Secretary Treasurer shall so notify the Parties involved in the dispute and, if necessary, establish an Arbitration Committee.
- 18.3.** The Arbitration Committee shall be selected by the Airlines Clearing House Secretary Treasurer comprised of three representatives of Parties to this Agreement and not Parties to the dispute.
- 18.4.** The Arbitration Committee shall act by majority vote of its members. The decision of the Arbitration Committee shall be final and binding upon all of the Parties to such arbitration, without recourse to any other authority whatsoever, except that if a Party to the arbitration (a "non-prevailing Party") is required by the Arbitration Committee's decision to make a payment or to take other action (or to refrain from action) and fails to comply, any other Party to such arbitration may file the Committee's arbitration decision or award with any court having jurisdiction over the personal property of the non-prevailing Party as a basis of judgment and the issuance of execution thereon.

19. NOTICES

- 19.1.** Any notice provided under this Agreement may be transmitted electronically ("e-mail"), by facsimile or by overnight mail.

- 19.2.** Notifications to Airlines Clearing House are to be sent to:

Airlines Clearing House, Inc.
Attention: Lori Tully, Secretary Treasurer
1275 Pennsylvania Ave., NW Suite 1300
Washington, DC 20004
Phone: 202-626-4144
FAX: 202-626-4065
E-Mail: ACH@Airlines.org

- 19.3** Notifications to the Party are to be sent to:

Phone:
FAX:
E-Mail:

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20. GENERAL

20.1. Entire Agreement. This Agreement is the entire understanding between ACH and the Parties, and among the Parties. It supersedes any and all prior or contemporaneous understandings and agreements, whether oral or written, between ACH and the Parties, and among the Parties with respect to the subject matter of the Agreement.

20.2. Construction. The validity, construction and performance of this Agreement shall be governed and construed in accordance with the laws of Washington, District of Columbia, applicable to contracts made and to be wholly performed within such jurisdiction, without giving effect to any conflict of law provisions thereof. The Federal courts located in Washington, D.C. shall have sole and exclusive jurisdiction over any disputes arising under this Agreement.

20.3. Performance Enforcement. Any failure by ACH to enforce strict performance of any provision of this Agreement shall not constitute a waiver of ACH's right to subsequently enforce that provision or any other provision of this Agreement.

20.4. Paragraph Headings. Paragraph headings used in this Agreement are for reference only and shall not be used to interpret this Agreement.

20.5. Miscellaneous. This Agreement:

20.5.1. may be executed in one or more counterparts, each of which shall be considered an original, but all of which together shall constitute one instrument.

20.5.2. shall not be assigned, in whole or in part, by either Party without the other Party's prior written consent.

20.5.3. shall be binding upon the respective successors, trustees and permitted assigns of the Parties, and

20.5.4. shall not be construed as providing any person or entity, other than the Parties and their successors and permitted assigns, any right, remedy or claim under or in respect to this Agreement or any provision of it.

20.6. Authority to Sign. The signatories below warrant that they have read the Agreement, understand it and have the authority to sign the Agreement and bind their respective companies to it.

Table with 2 columns: PARTY and ACH. Rows include Signature, Name, Title, and Date.

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SERVICE DESCRIPTION
APPENDIX A**

1. On a daily basis, sales data, as authorized by Participating Airlines, is filtered to eliminate:
 - a. Non-passenger tickets as per instruction by ticket issuing airlines
 - b. Zero fare tickets
 - c. Reissued tickets
 - d. Non Revenue/Industry Discounted tickets (e.g. ID50, ID90, ZED)
2. The filtered file containing ISR and or TCN sales data is sent to the NFP daily. The filtered file contains all other fares including unpublished, BT and IT if the value in the "FNUM" field of the ISR/TCN is not equal to \$0.
3. The NFP will extract a one percent sample and process only those tickets ending in the applicable digits. The applicable digits are the interline sample digits announced by IATA on the 25th calendar day of the previous month; e.g. the sample digits announced on March 25th will be used to extract the one percent sample for the April sales.
4. The NFP will prorate the one percent sample to determine a coupon prorate value, in USD, for each coupon in accordance with:
 - a. MPA, including provisos when applicable
 - b. Excluding YQ/YR
5. The NFP will exclude tickets having one or more coupons with a prorate value of equal to or less than \$5 USD or coupons with a prorate value of equal to or greater than \$20,000 USD.
6. The NFP will exclude coupons with a prorate value comprised of amounts that represent "Q" surcharges only.
7. The NFP will determine the applicable IATA Weighted Mile Prorate Factor, in USD, for each coupon based on the coupon's origin and destination
8. Each prorated coupon, with its applicable USD IATA Weighted Mile Prorate Factor, is sorted by plating carrier and displayed as "Survey Participant".
9. Each prorated coupon with its applicable USD IATA Weighted Mile Prorate Factor, sorted by plating carrier, is then further sorted into one of ten geographical regions based on the origin and destination of the coupon.
 - a. The ten geographical regions are further described in Appendix B attached hereto.
10. Within each geographical region, the total of each plating carriers' USD coupon prorates are divided by the total of the coupons' USD IATA Weighted Mile Prorate Factors to determine the percent of the total prorate amounts to the total of the IATA Weighted Mile Prorate Factors.
11. The results are summarized for each geographical region, similar to the below example:

A	B	C	D	E
Survey Participant	No of Coupons	Original Segment Coupon Values of WM coupons (in USD) ¹	Segment Weighted Mileage Factors ¹	Rate (%) Prorate/WMF ¹
AC	804	131,155.64	1317886	9.95%
AF	28,880	4,786,491.00	36979833	12.94%
DL	3,285	537,293.37	5615687	9.57%
KE	10	991.03	9342	
KL	14,746	1,779,510.88	19438279	9.15%
NZ	30	4,640.19	53157	
OA	376	26,160.77	213275	12.27%
QF	398	121,558.62	1287644	9.44%
TK	14,168	1,909,295.88	24010600	7.95%
Total				
Settlement Rate		9,291,466	88,863,204	10.46%

Excluded due to less than 50 coupons

12. In the event the applicable transactions, within a geographic region, for a plating carrier are less than 50, the values will be displayed but excluded from the calculation for that geographic region.
13. The summarized values, from the prior month of sales data, in the above format, will be distributed to Airlines Clearing House no later than the 15th calendar day of each month.

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SERVICE DESCRIPTION
APPENDIX A**

14. The total average percentage, for each geographic region, will be rounded to the nearest whole percentage, i.e; percentages of .49 and less will be rounded down to the nearest whole percentage and percentages of .50 and greater will be rounded up to the nearest whole percentage.
15. The total average whole percentage, by each geographic region, will be the applicable percentage rate to be used by the participating airlines.
16. The applicable percentage rates, per geographic region, and the worksheets as displayed in 11. above, will be distributed to the participating airlines no later than the 20th calendar day of each month.
17. The applicable percentage rates, per geographic region, shall be applicable to original billings in the next calendar month.
18. An example of the monthly timeline is:

<u>Sales Data</u>	<u>Results sent to ACH</u>	<u>Distributed to Participants</u>	<u>Applicable To</u>
January	15th of February	20th of February	March

19. For the purposes of this Multilateral Involuntary Reroute Settlement Agreement, and in accordance with Paragraph 4.3 of said Agreement, below is an example of a ticket that shall not be considered as an Involuntary Reroute document, but instead shall be considered as a Schedule Change document.

PASSENGER TICKET AND BAGGAGE CHECK		FLIGHT COUPON	
SUBJECT TO XXXX		1 OF 2	
ETKT			
ISSUED BY: United Airlines	ISS AGT ID: UA/AD	DATE OF ISSUE: 17JUL17	ISS OFF CODE: UA
			INSI: ISO: US
			PLACE OF ISSUE: IADFTO
NAME OF PASSENGER (NOT TRANSFERRABLE): BIGHAM/ELIZABETHCAMPBELLMS	FARE BASIS: TKW/T7/LN106	TOUR CODE: INVOL	FI: 9
FROM: IAD - Washington DC	CARRIER/FLIGHT: AC 7375	CLASS/DATE: Y 20JUL17	TIME: 655A
TO: LAX - Los Angeles	REVALIDATION:	RES: OK	INVALID BEFORE: INVALID AFTER:
ENDORSEMENTS/RESTRICTIONS INVOL REROUTE - VALID FOR SPECIFIED TRAVEL ONLY			
ORIGINAL ISSUE: 0167240868083 IAD 08MAY17	ISSUED IN EXCHANGE FOR: \ 0167240868083 2	PNR CODE GMFRPU	
CONJ TKT NO:			
FARE CALCULATION IAD AC YYZ AC YWG END 278.00			
FARE: 246.16	EQUIVALENT FARE PAID:	FORM OF PAYMENT: EFCHECK	
TAX: 31.40	PCS:	CK WT:	UNCK WT:
TAX:	SEQ NO:	ALLOW:	PCS:
TAX:	CK WT:	UNCK WT:	
TOTAL: 278.00	STOCK CONTROL NUMBER TX	DOCUMENT NUMBER 1 016 4567890123 4	

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SERVICE DESCRIPTION
APPENDIX A**

20. For the purposes of this Multilateral Involuntary Reroute Settlement Agreement, and in accordance with Paragraph 4.2 of said Agreement, below is an example of a flight coupon that shall not be considered as an Involuntary Reroute document.

PASSENGER TICKET AND BAGGAGE CHECK				FLIGHT COUPON			
SUBJECT TO XXXX				3 OF 3			
ISSUED BY: United Airlines				DATE OF ISSUE: 17JAN19	ISS OFF CODE: UA	INSI: ISO: US	
				ISS AGT ID: UA/AD	PLACE OF ISSUE: IADFTO		
NAME OF PASSENGER (NOT TRANSFERABLE): SMALLHAT/ELIZABETHCAMPBELLMS				FARE BASIS: TKWT7/LN106	TOUR CODE: INVOL		
FROM: ORD - Chicago	CARRIER/FLIGHT: AA 95	CLASS/DATE: Y 22JAN19	TIME: 655A	RES: OK	INVALID BEFORE:	INVALID AFTER:	
TO: LAX - Los Angeles	REVALIDATION:						
ENDORSEMENTS/RESTRICTIONS INVOL REROUTE - VALID FOR SPECIFIED TRAVEL ONLY				PNR CODE AMFRPU			
ORIGINAL ISSUE: 0167240868083 IAD 08MAY17				ISSUED IN EXCHANGE FOR: \ 0167240868084 3		CONJ TKT NO:	
FARE CALCULATION SFO AA LAX AA ORD AA SFO END 278.00							
FARE: 246.16	EQUIVALENT FARE PAID:	FORM OF PAYMENT: EFCHECK					
TAX: 31.40	PCS:	CK WT:	UNCK WT:	SEQ NO:	ALLOW:	PCS:	CK WT: UNCK WT:
TAX:	STOCK CONTROL NUMBER TX			DOCUMENT NUMBER 1 016 4567890124 5			
TOTAL: 278.00							

MULTILATERAL INVOLUNTARY REROUTE SETTLEMENT AGREEMENT
GEOGRAPHIC REGIONS
APPENDIX B

Selection Short Name	Selection Geography		
A - Within TC1 - EXCL NA	Within Area 1(PTC1) excluding North America(000US/CA/HA/PR/VI/AS/MX) This is defined by ATPCO A1 Zones excluding North America (US/CA/HA/PR/VI/AS/MX) as listed below, therefore any coupon between A1 Zones excluding North America would be applicable.		
	120 Greenland	140 Guadeloupe	160 Guatemala
	120 Saint Pierre and Miquelon	140 Guyana	160 Honduras
	140 Anguilla	140 Haiti	160 Nicaragua
	140 Antigua and Barbuda	140 Jamaica	170 Falkland Islands
	140 Aruba	140 Martinique	170 Saint Helena
	140 Bahamas	140 Montserrat	171 Argentina
	140 Barbados	140 Netherlands Antilles	171 Brazil
	140 Bermuda	140 Saint Kitts and Nevis	171 Chile
	140 Bonaire	140 Saint Lucia	171 Paraguay
	140 British Virgin Islands	140 Saint Martin	171 Uruguay
	140 Cayman Islands	140 Saint Vincent and The Grenadines	172 Bolivia
	140 Cuba	140 Suriname	172 Colombia
	140 Curacao	140 Trinidad and Tobago	172 Ecuador
	140 Dominica	140 Turks and Caicos Islands	172 Panama
	140 Dominican Republic	160 Belize	172 Peru
	140 French Guiana	160 Costa Rica	172 Venezuela
	140 Grenada	160 El Salvador	
B - Between NA TO TC1 EXC NA	Between Points in North America and TC1. Excludes two points within North America		
	North America		
	001 USA	006 Puerto Rico	008 Alaska
	002 Canada	007 US Virgin Islands	009 Mexico
	004 Hawaii		
	TC1		
	120 Greenland	140 Grenada	160 Guatemala
	120 Saint Pierre and Miquelon	140 Guadeloupe	160 Honduras
	160 Belize	140 Guyana	160 Nicaragua
	140 Anguilla	140 Haiti	170 Falkland Islands
	140 Antigua and Barbuda	140 Jamaica	170 Saint Helena
	140 Aruba	140 Martinique	171 Argentina
	140 Bahamas	140 Montserrat	171 Brazil
	140 Barbados	140 Netherlands Antilles	171 Chile
	140 Bermuda	140 Saint Kitts and Nevis	171 Paraguay
	140 Bonaire	140 Saint Lucia	171 Uruguay
	140 British Virgin Islands	140 Saint Martin	172 Bolivia
	140 Cayman Islands	140 Saint Vincent and The Grenadines	172 Colombia
	140 Cuba	140 Suriname	172 Ecuador
	140 Curacao	140 Trinidad and Tobago	172 Panama
	140 Dominica	140 Turks and Caicos Islands	172 Peru
	140 Dominican Republic	160 Costa Rica	172 Venezuela
	140 French Guiana	160 El Salvador	

**MULTILATERAL INVOLUNTARY REROUTE SETTLEMENT AGREEMENT
GEOGRAPHIC REGIONS
APPENDIX B**

C - Intentionally Left Blank	Intentionally Left Blank
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D - Within North America	Within North America-(US/CA/HA/PR/VI/AS/MX) This is defined by ATPCO North America 000 Zone as listed below, therefore any coupon within North America would be applicable.		
	001 USA	006 Puerto Rico	008 Alaska
	002 Canada	007 US Virgin Islands	009 Mexico
	004 Hawaii		

E - Trans Atlantic	TRANSATLANTIC (A1-A2) This is defined by ATPCO A1 Zones and A2 Zones as listed below, therefore any coupon between A1(PTC1) and A2(PTC2) would be applicable.		
	A1 defined Countries and Zones		
	001 USA	140 Curacao	160 Belize
	002 Canada	140 Dominica	160 Costa Rica
	004 Hawaii	140 Dominican Republic	160 El Salvador
	006 Puerto Rico	140 French Guiana	160 Guatemala
	007 US Virgin Islands	140 Grenada	160 Honduras
	008 Alaska	140 Guadeloupe	160 Nicaragua
	009 Mexico	140 Guyana	170 Falkland Islands
	120 Greenland	140 Haiti	170 Saint Helena
	120 Saint Pierre and Miquelon	140 Jamaica	171 Argentina
	140 Anguilla	140 Martinique	171 Brazil
	140 Antigua and Barbuda	140 Montserrat	171 Chile
	140 Aruba	140 Netherlands Antilles	171 Paraguay
	140 Bahamas	140 Saint Kitts and Nevis	171 Uruguay
	140 Barbados	140 Saint Lucia	172 Bolivia
	140 Bermuda	140 Saint Martin	172 Colombia
	140 Bonaire	140 Saint Vincent and The Grenadines	172 Ecuador
	140 British Virgin Islands	140 Suriname	172 Panama
	140 Cayman Islands	140 Trinidad and Tobago	172 Peru
	140 Cuba	140 Turks and Caicos Islands	172 Venezuela

Continues Below

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**E - Trans
Atlantic**

TRANSATLANTIC (A1-A2)

This is defined by ATPCO A1 Zones and A2 Zones as listed below, therefore any coupon between A1(PTC1) and A2(PTC2) would be applicable.

A2 defined Countries and Zones

210 Albania	210 Switzerland	230 Reunion
210 Algeria	210 Tunisia	230 Rwanda
210 Andorra	210 Turkey	230 Seychelles
210 Armenia	210 Ukraine	230 Somalia
210 Austria	210 United Kingdom	230 Swaziland
210 Azerbaijan	210 Yugoslavia	231 Angola
210 Belarus	211 Gibraltar	231 Benin
	211 Portugal (includes Azores and Madeira)	231 Burkina Faso
210 Belgium	211 Spain (including Canary Islands)	231 Cameroon
210 Bosnia and Herzegovina	212 Denmark (excluding Greenland)	231 Cape Verde
210 Bulgaria	212 Norway	231 Central African Republic
210 Croatia	212 Sweden	231 Chad
210 Cyprus	220 Bahrain	231 Congo (Brazzaville)
210 Czech Republic	220 Egypt	231 Congo (Kinshasa)
210 Estonia	220 Iran,	231 Cote d'Ivoire
210 Faroe Islands	220 Islamic Republic of Iraq	231 Equatorial Guinea
210 Finland	220 Israel	231 Gabon
210 France	220 Jordan	231 Gambia
210 Georgia	220 Kuwait	231 Ghana
210 Germany	220 Lebanon	231 Guinea
210 Greece	220 Occupied Palestinian Territory	231 Guinea Bissau
210 Hungary	220 Oman	231 Liberia
210 Iceland	220 Qatar	231 Mali
210 Ireland	220 Saudi Arabia	231 Mauritania
210 Italy	220 Sudan	231 Niger
210 Jan Mayan Island	220 Syrian Arab Republic	231 Nigeria
210 Latvia	220 United Arab Emirates	231 Sao Tome and Principe
210 Lithuania	220 Yemen, Republic of	231 Senegal
210 Luxembourg	230 Botswana	231 Sierra Leone
210 Macedonia	230 Burundi	231 Togo
210 Republic of Malta	230 Comoros	231 Zaire
210 Moldova	230 Djibouti	232 Mozambique
210 Republic of Monaco	230 Eritrea	232 Namibia
210 Montenegro	230 Ethiopia	232 South Africa
210 Morocco	230 Libyan Arab Jamahirija	232 Zambia
210 Netherlands	230 Lesotho	232 Zimbabwe
210 Poland	230 Madagascar	233 Kenya
210 Romania		233 Tanzania, United Republic of
210 Russia	230 Malawi	233 Uganda
210 San Marino	230 Mauritius	
210 Serbia		
210 Slovakia	230 Mayotte	
210 Slovenia	230 Mozambique	

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F - Within Area 2	Within A2 (PTC2) This is defined by ATPCO A2 Zones as listed below, therefore any coupon within the A2 Zones would be applicable to be selected.		
210 Albania	210 Slovakia	230 Somalia	
210 Algeria	210 Slovenia	230 Swaziland	
210 Andorra	210 Switzerland	231 Angola	
210 Armenia	210 Tunisia	231 Benin	
210 Austria	210 Turkey	231 Burkina Faso	
210 Azerbaijan	212 Sweden	231 Cameroon	
210 Belarus	220 Bahrain	231 Cape Verde	
210 Belgium	220 Egypt	231 Central African Republic	
210 Bosnia and Herzegovina	220 Iran,	231 Chad	
210 Bulgaria	220 Islamic Republic of Iraq	231 Congo (Brazzaville)	
210 Croatia	220 Israel	231 Congo (Kinshasa)	
210 Cyprus	220 Jordan	231 Cote d'Ivoire	
210 Czech Republic	220 Kuwait	231 Equatorial Guinea	
210 Estonia	220 Lebanon	231 Gabon	
210 Faroe Islands	220 Occupied Palestinian Territory	231 Gambia	
210 Finland	220 Oman	231 Ghana	
210 France	220 Qatar	231 Guinea	
210 Georgia	220 Saudi Arabia	231 Guinea Bissau	
210 Germany	220 Sudan	231 Liberia	
210 Greece	220 Syrian Arab Republic	231 Mali	
210 Hungary	220 United Arab Emirates	231 Mauritania	
210 Iceland	220 Yemen, Republic of	231 Niger	
210 Ireland	230 Botswana	231 Nigeria	
210 Italy	230 Burundi	231 Sao Tome and Principe	
210 Jan Mayan Island	230 Comoros	231 Senegal	
210 Latvia	230 Djibouti	231 Sierra-Leone	
210 Lithuania	230 Eritrea	231 Togo	
210 Luxembourg	230 Ethiopia	231 Zaire	
210 Macedonia,	230 Libyan Arab Jamahirija	232 Mozambique	
210 Republic of Malta	230 Lesotho	232 Namibia	
210 Moldova,	230 Madagascar	232 South Africa	
210 Republic of Monaco	230 Malawi	232 Zambia	
210 Montenegro			
210 Morocco	230 Mauritius	232 Zimbabwe	
210 Netherlands	230 Mayotte	233 Kenya	
		233 Tanzania, United Republic of	
210 Poland	230 Mozambique		
210 Romania	230 Reunion	233 Uganda	
210 Russia	230 Rwanda		
210 San Marino	230 Seychelles		
210 Serbia			

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G - Trans Pacific	TRANSPACIFIC(A1-A3)		
	This is defined by ATPCO A1 Zones and A3 Zones definition as listed below, therefore any coupon between A1 and A3 would be applicable.		
A1 defined zone and countries			
001 USA	140 Curacao	160 Belize	
002 Canada	140 Dominica	160 Costa Rica	
004 Hawaii	140 Dominican Republic	160 El Salvador	
006 Puerto Rico	140 French Guiana	160 Guatemala	
007 US Virgin Islands	140 Grenada	160 Honduras	
008 Alaska	140 Guadeloupe	160 Nicaragua	
009 Mexico	140 Guyana	170 Falkland Islands	
120 Greenland	140 Haiti	170 Saint Helena	
120 Saint Pierre and Miquelon	140 Jamaica	171 Argentina	
140 Anguilla	140 Martinique	171 Brazil	
140 Antigua and Barbuda	140 Montserrat	171 Chile	
140 Aruba	140 Netherlands Antilles	171 Paraguay	
140 Bahamas	140 Saint Kitts and Nevis	171 Uruguay	
140 Barbados	140 Saint Lucia	172 Bolivia	
140 Bermuda	140 Saint Martin	172 Colombia	
140 Bonaire	140 Saint Vincent and The Grenadines	172 Ecuador	
140 British Virgin Islands	140 Suriname	172 Panama	
140 Cayman Islands	140 Trinidad and Tobago	172 Peru	
140 Cuba	140 Turks and Caicos Islands	172 Venezuela	
A3 defined zones and countries			
310 Japan	320 Timor Leste	340 New Caledonia	
310 Korea, Democratic People's Republic of	320 Turkmenistan	340 New Zealand	
310 Korea (Rep. Of)	320 Uzbekistan	340 Niue	
320 Brunei Darussalam	320 Vietnam	340 Norfolk Island	
320 Cambodia	330 Afghanistan	340 Papua New Guinea	
320 China	330 Bangladesh	340 Samoa, American	
320 Hong Kong SAR	330 Bhutan	340 Samoa, Western	
320 Indonesia	330 India	340 Solomon Islands	
320 Kazakhstan	330 Nepal	340 Tongo	
320 Kyrgyzstan	330 Pakistan	340 Tuvalu	
320 Laos, People's Democratic Republic of	330 Maldives	340 Vanuatu	
320 Macau SAR	330 Sri Lanka	340 Wallis and Futuna Islands	
320 Malaysia	340 Australia	350 Canton (Phoenix Island)	
320 Mongolia	340 Christmas Islands	360 Russia (east of the Urals)	
320 Myanmar	340 Cocos (Keeling) Islands	370 Micronesia/Caroline Islands	
320 Philippines	340 Cook Islands	370 Johnston Island	
320 Singapore	340 Fiji	370 Mariana Islands (including Guam)	
320 Taiwan, Province of	340 French Polynesia	370 Marshall Islands	
320 Tajikistan	340 Kiribati	370 Palau	
320 Thailand	340 Nauru	370 Wake Island	

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H - Within Area 3	Within A3(PTC3) This is defined by ATPCO A3 Zones as listed below, therefore any coupon within the A3 Zones would be applicable to be selected.		
	310 Japan	320 Timor Leste	340 New Caledonia
	310 Korea, Democratic People's Republic of	320 Turkmenistan	340 New Zealand
	310 Korea (Rep. Of)	320 Uzbekistan	340 Niue
	320 Brunei Darussalam	320 Vietnam	340 Norfolk Island
	320 Cambodia	330 Afghanistan	340 Papua New Guinea
	320 China	330 Bangladesh	340 Samoa, American
	320 Hong Kong SAR	330 Bhutan	340 Samoa, Western
	320 Indonesia	330 India	340 Solomon Islands
	320 Kazakhstan	330 Nepal	340 Tongo
	320 Kyrgyzstan	330 Pakistan	340 Tuvalu
	320 Laos, People's Democratic Republic of	330 Maldives	340 Vanuatu
	320 Macau SAR	330 Sri Lanka	340 Wallis and Futuna Islands
	320 Malaysia	340 Australia	350 Canton (Phoenix Island)
	320 Mongolia	340 Christmas Islands	360 Russia (east of the Urals)
	320 Myanmar	340 Cocos (Keeling) Islands	370 Micronesia/Caroline Islands
	320 Philippines	340 Cook Islands	370 Johnston Island
	320 Singapore	340 Fiji	370 Mariana Islands (including Guam)
	320 Taiwan, Province of	340 French Polynesia	370 Marshall Islands
	320 Tajikistan	340 Kiribati	370 Palau
	320 Thailand	340 Nauru	370 Wake Island

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**I - Between
Area 2 and 3**

Between A2(PTC 2) and A3 (PTC3)

This is defined by ATPCO A2 Zones and A3 Zones definition as listed below, therefore any coupon between A2 and A3 would be applicable.

A2 defined zones and countries

210 Albania	210 Switzerland	230 Reunion
210 Algeria	210 Tunisia	230 Rwanda
210 Andorra	210 Turkey	230 Seychelles
210 Armenia	210 Ukraine	230 Somalia
210 Austria	210 United Kingdom	230 Swaziland
210 Azerbaijan	210 Yugoslavia	231 Angola
210 Belarus	211 Gibraltar	231 Benin
210 Belgium	211 Portugal (includes Azores and Madeira)	231 Burkina Faso
210 Bosnia and Herzegovina	211 Spain (including Canary Islands)	231 Cameroon
210 Bulgaria	212 Denmark (excluding Greenland)	231 Cape Verde
210 Croatia	212 Norway	231 Central African Republic
210 Cyprus	212 Sweden	231 Chad
210 Czech Republic	220 Bahrain	231 Congo (Brazzaville)
210 Estonia	220 Egypt	231 Congo (Kinshasa)
210 Faroe Islands	220 Iran,	231 Cote d'Ivoire
210 Finland	220 Islamic Republic of Iraq	231 Equatorial Guinea
210 France	220 Israel	231 Gabon
210 Georgia	220 Jordan	231 Gambia
210 Germany	220 Kuwait	231 Ghana
210 Greece	220 Lebanon	231 Guinea
210 Hungary	220 Occupied Palestinian Territory	231 Guinea Bissau
210 Iceland	220 Oman	231 Liberia
210 Ireland	220 Qatar	231 Mali
210 Italy	220 Saudi Arabia	231 Mauritania
210 Jan Mayan Island	220 Sudan	231 Niger
210 Latvia	220 Syrian Arab Republic	231 Nigeria
210 Lithuania	220 United Arab Emirates	231 Sao Tome and Principe
210 Luxembourg	220 Yemen, Republic of	231 Senegal
210 Macedonia,	230 Botswana	231 Sierra-Leone
210 Republic of Malta	230 Burundi	231 Togo
210 Moldova,	230 Comoros	231 Zaire
210 Republic of Monaco	230 Djibouti	232 Mozambique
210 Montenegro	230 Eritrea	232 Namibia
210 Morocco		
210 Netherlands	230 Ethiopia	232 South Africa
210 Poland	230 Libyan Arab Jamahirija	232 Zambia
210 Romania	230 Lesotho	232 Zimbabwe
210 Russia	230 Madagascar	233 Kenya
210 San Marino	230 Malawi	233 Tanzania, United Republic of
210 Serbia	230 Mauritius	233 Uganda
210 Slovakia	230 Mayotte	
210 Slovenia	230 Mozambique	

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**MULTILATERAL INVOLUNTARY REROUTE SETTLEMENT AGREEMENT
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I - Between Area 2 and 3	Between A2(PTC 2) and A3 (PTC3)		
	This is defined by ATPCO A2 Zones and A3 Zones definition as listed below, therefore any coupon between A2 and A3 would be applicable.		
	A3 defined zones and countries		
	310 Japan	320 Timor Leste	340 New Caledonia
	310 Korea, Democratic People's Republic of	320 Turkmenistan	340 New Zealand
	310 Korea (Rep. Of)	320 Uzbekistan	340 Niue
	320 Brunei Darussalam	320 Vietnam	340 Norfolk Island
	320 Cambodia	330 Afghanistan	340 Papua New Guinea
	320 China	330 Bangladesh	340 Samoa, American
	320 Hong Kong SAR	330 Bhutan	340 Samoa, Western
	320 Indonesia	330 India	340 Solomon Islands
	320 Kazakhstan	330 Nepal	340 Tongo
	320 Kyrgyzstan	330 Pakistan	340 Tuvalu
	320 Laos, People's Democratic Republic of	330 Maldives	340 Vanuatu
	320 Macau SAR	330 Sri Lanka	340 Wallis and Futuna Islands
	320 Malaysia	340 Australia	350 Canton (Phoenix Island)
	320 Mongolia	340 Christmas Islands	360 Russia (east of the Urals)
	320 Myanmar	340 Cocos (Keeling) Islands	370 Micronesia/Caroline Islands
	320 Philippines	340 Cook Islands	370 Johnston Island
	320 Singapore	340 Fiji	370 Mariana Islands (including Guam)
	320 Taiwan, Province of	340 French Polynesia	370 Marshall Islands
	320 Tajikistan	340 Kiribati	370 Palau
	320 Thailand	340 Nauru	370 Wake Island
J - Others	OTHER		

**MULTILATERAL INVOLUNTARY REROUTE SETTLEMENT AGREEMENT
APPLICATION FOR PARTICIPATION
APPENDIX C**

The below named Airline hereby submits its application to become a Party to, and to be bound by, the terms and conditions of the Multilateral Involuntary Reroute Settlement Agreement as of the effective date listed below.

Effective Date: _____

Name of Airline:	
Signature:	
Typed Name:	
Title of Signer:	

All notices, including mail vote materials, shall be sent by Airlines Clearing House to the below named individual:

Individual Name:	
Title:	
E-Mail:	
Phone:	

Once signed, this Application for Participation and the Multilateral Involuntary Reroute Settlement Agreement shall be returned to:

Airlines Clearing House
Attention: Secretary Treasurer
1275 Pennsylvania Ave. N.W., Suite 1300
Washington, DC 20004
email: ach@airlines.org
phone: 202-626-4144
fax: 202-626-4065

Upon receipt and acceptance, Airlines Clearing House shall notify all current signatories of the Multilateral Involuntary Reroute Settlement Agreement of applicant's effective date of participation.

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**MULTILATERAL INVOLUNTARY REROUTE SETTLEMENT AGREEMENT
CONCURRENCE AGREEMENT
APPENDIX D**

The below named Airlines agree to be bound by the terms and conditions of the Multilateral Involuntary Reroute Settlement Agreement as of the effective date as listed below.

For passenger tickets the effective date below refers to the date of issue and for FIMs the effective date refers to the original invoice month.

Effective Date: _____

Name of Airline:	
Signature:	
Typed Name:	
Title of Signer:	

Concurring with:

Name of Airline:	
Signature:	
Typed Name:	
Title of Signer:	

Once signed by both Parties, this Concurrence Agreement shall be returned to:

Airlines Clearing House
Attention: Secretary Treasurer
1275 Pennsylvania Ave. N.W., Suite 1300
Washington, DC 20004
email: ach@airlines.org
phone: 202-626-4144
fax: 202-626-4065

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**MULTILATERAL INVOLUNTARY REROUTE SETTLEMENT AGREEMENT
SALES DATA AUTHORIZATION
APPENDIX E**

The below named airline has agreed to become a Survey Participant and hereby authorizes ATPCO to include its ISR sales data in the Multilateral Involuntary Reroute Settlement calculation process. Survey Participant acknowledges that its applicable sales data will be forwarded to the Neutral Prorate Provider and that the Neutral Prorate Provider shall use such data solely for the purposes as provided for in this Agreement, and that it shall not disclose such data to any other person or entity without express written consent from ATPCO and Survey Participant.

Survey Participant acknowledges that it shall work directly with ATPCO to establish any necessary filtering of its ISR sales data to ensure exclusion of non-passenger ticket sales data (e.g. EMD, Excess Baggage, etc.)

Effective Date: _____

Name of Airline:	
Signature:	
Typed Name:	
Title of Signer:	

Once signed, this Sales Data Authorization form shall be returned to:

Airlines Clearing House
Attention: Secretary Treasurer
1275 Pennsylvania Ave. N.W., Suite 1300
Washington, DC 20004
email: ach@airlines.org
phone: 202-626-4144
fax: 202-626-4065

Upon receipt, Airlines Clearing House shall direct ATPCO to include Survey Participant's sales transactions in the file sent to the NFP provider beginning with the first day of the next month, provided such notice to ATPCO provides a minimum of 14 calendar days advance notice. In the event the first day of the next month is less than 14 calendar days from the date received by the Airlines Clearing House, sales will be sent to the NFP provider beginning on the first day of the month thereafter.