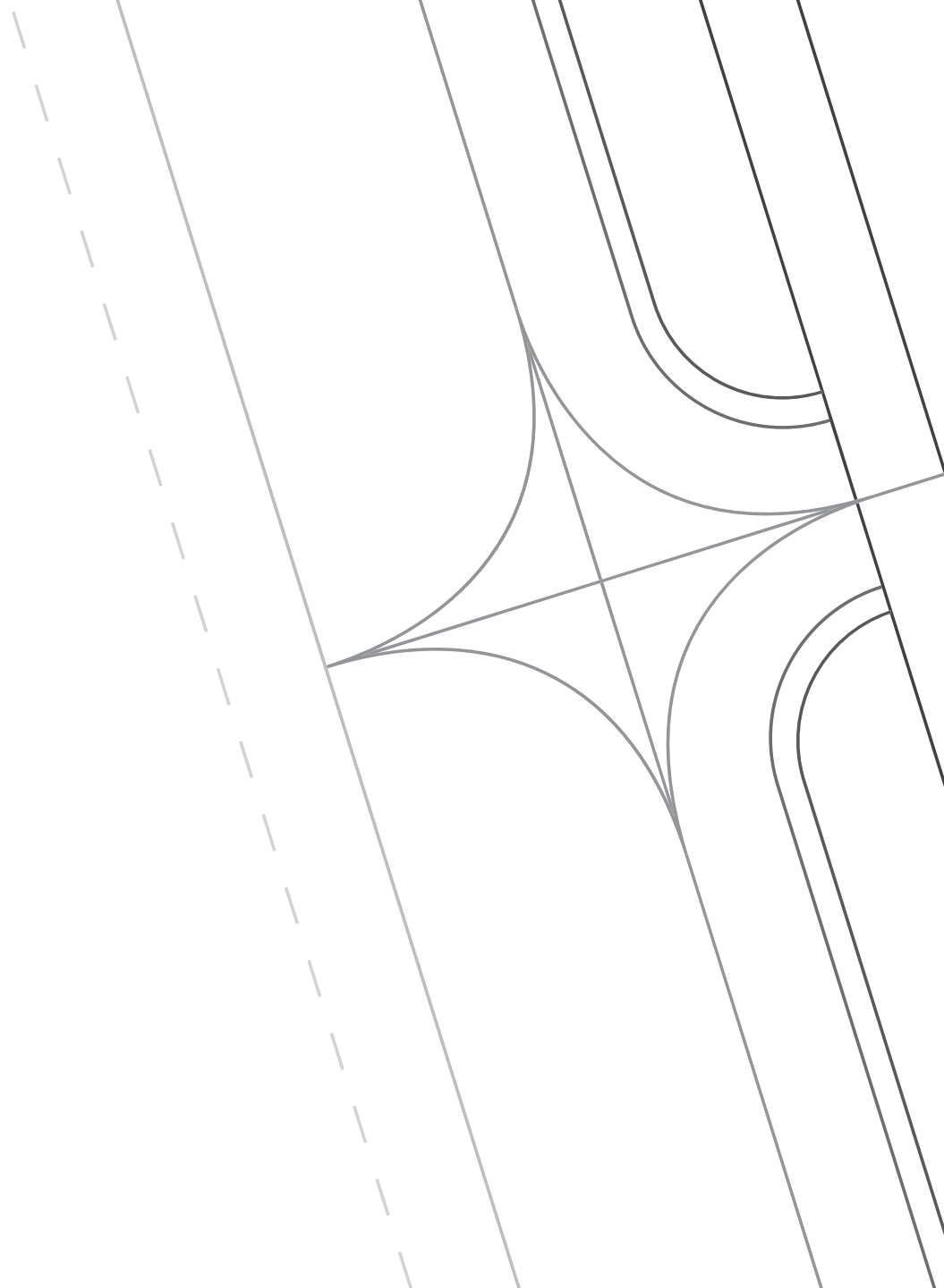


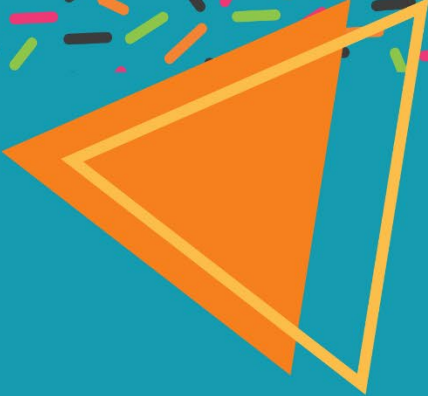


MIKE HERRITY

Director, Financial Operations

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ARC

SUPPORTING
THE INDUSTRY FOR



40
YEARS

Agenda

- 2024 in Review
- One Orders



ARC Core Business (2024)



195M

2024 Tickets
Processed



\$99B

2024 Air Sales



242

Participating
Carriers

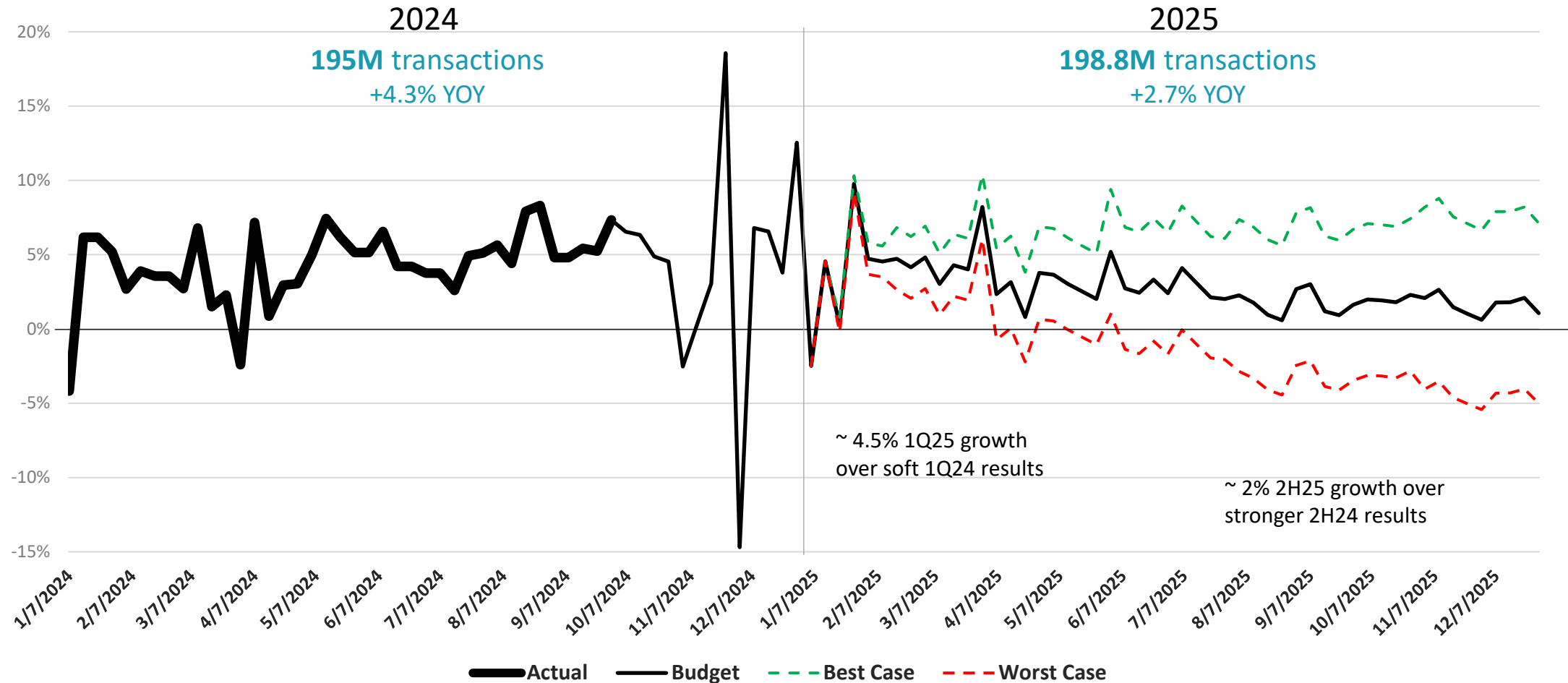


10,060

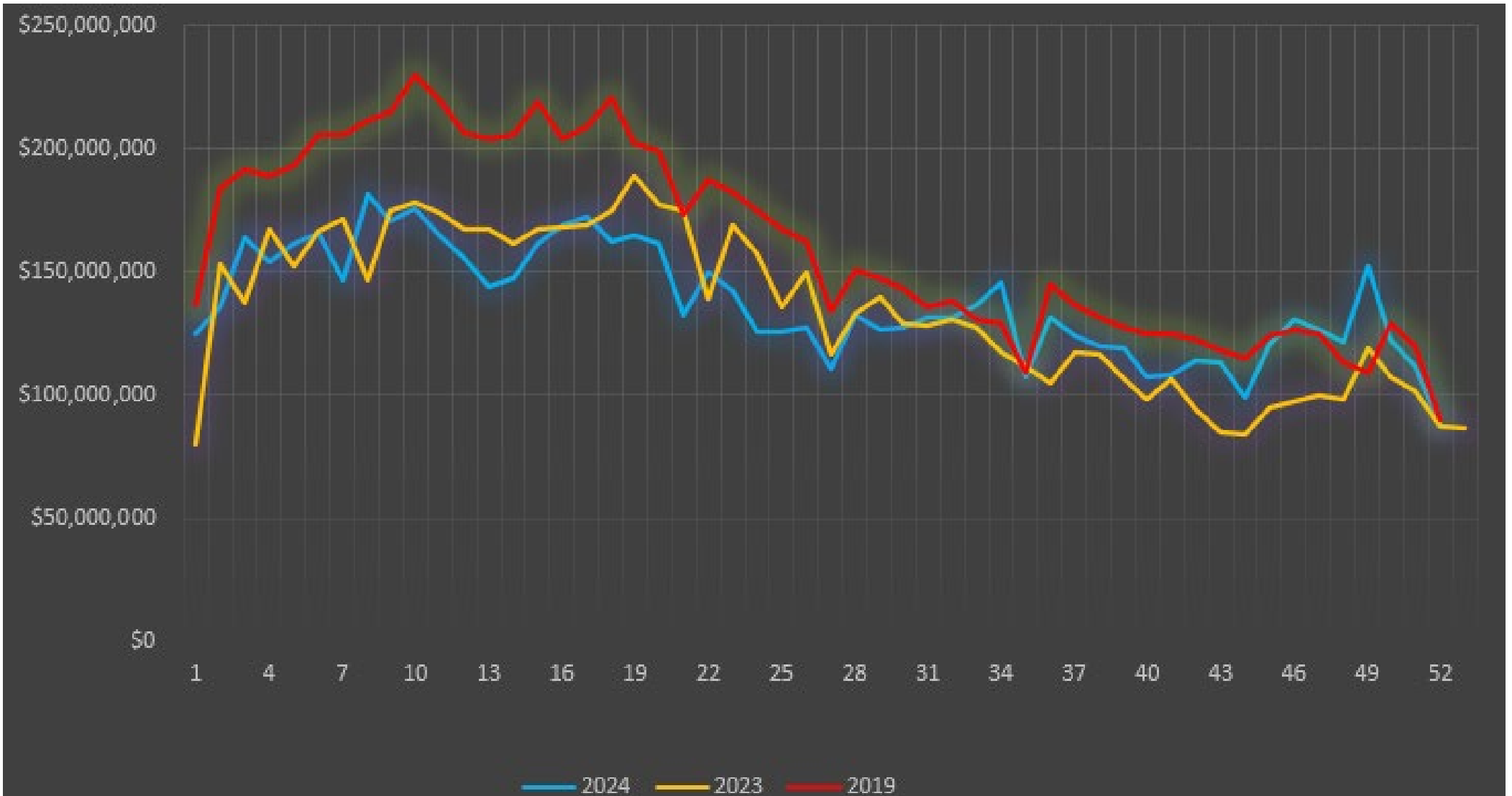
Accredited Agency
Locations

2024-2025 Transaction Volume Variance

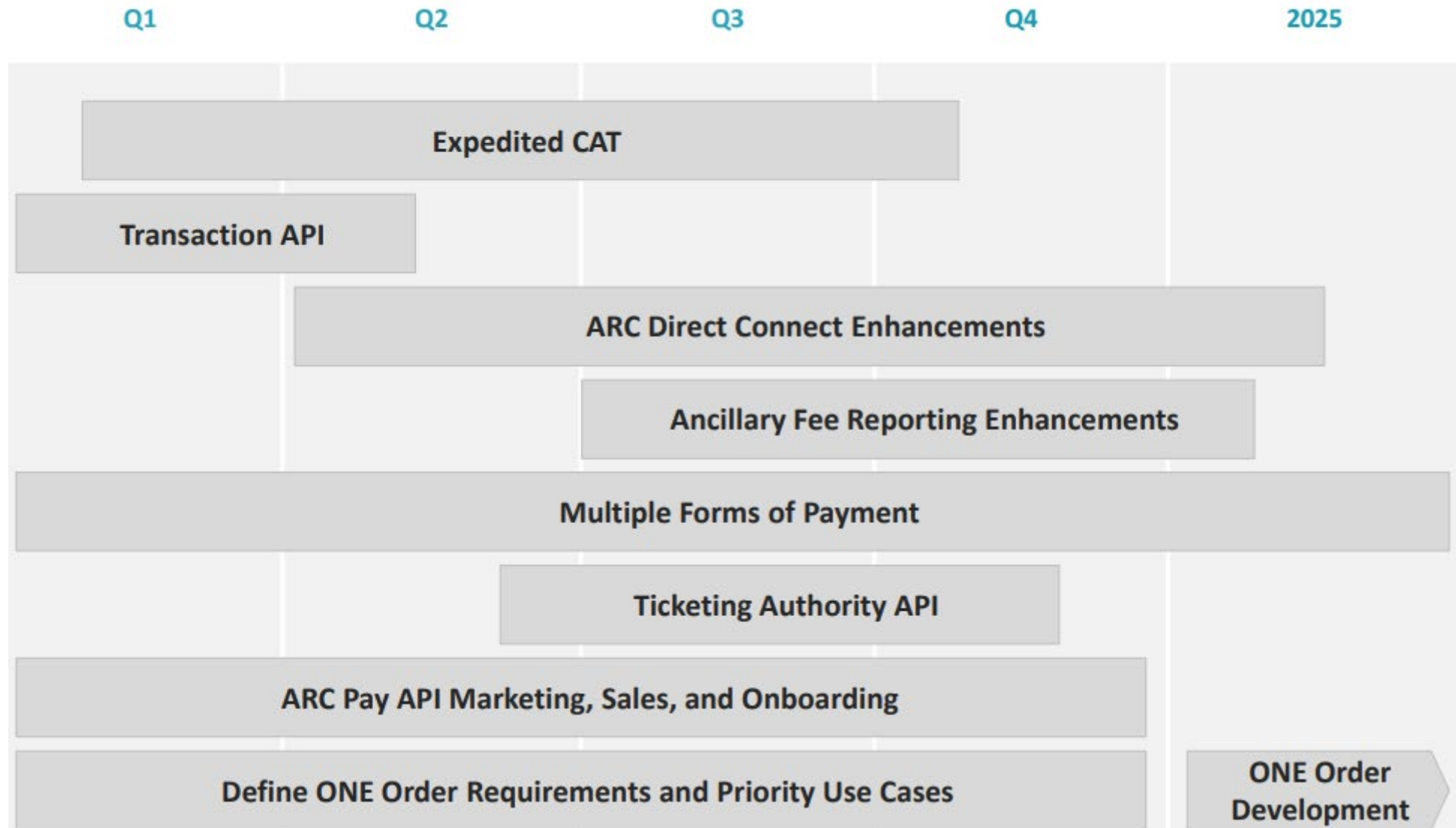
YOY transaction volume variance trend



Carrier Cash Settlements



2024 Deliverables



2024 Omnichannel Accomplishments

What did we accomplish?

Modernize Settlement	• Completed the work to expedite settled data to airlines • Advanced multiple forms of payment enhancement, allowing airlines and agencies to process transactions with more than one form of payment • Implemented the Transaction API, created a modern format to send data to reporting and settlement • Enhanced ARC Check API to provide agency type
Advance NDC	• Onboarded 7 airlines to the Direct Connect program • Direct connect enhancements; three releases this year • Initiated the ancillary fee project, which improves data reconciliation for travel agencies • Stood up the NDC Advancement Working Group (NAWG); increase NDC adoption in the corporate travel space • Created and published the first version of NDC best practices
Prepare for Orders	• Stood up the Orders leadership team • Established Orders with cash MVP requirements that will become the backbone of a new reporting and settlement engine • Created ARC Orders Working Group and met with airlines on MVP requirements

ARC