

# IBS OPS WG Activity Report

Priscilla Stiller, AA

**IBS OPS WG Chair** 



#### **IBS OPS WG Members**

IBS OPS WG consists of 14 members and 3 Official Observers:

AA – Priscilla Stiller

BA – Caroline Elkington

EK – Suresh Verkot

HR – Daniel Erler (observer)

LH – Ivonne Riebel

MF – Shen (Sam) Chen

QF – James Hayward

TK – Nermin Kiran (observer)

UA – Isabel Ruiz

AF – Isabelle Sanchez

CZ – Jialin (Jacqueline) Zheng

EY – Sachin Jain

KL – Ab Bouman (observer)

LX – Myriam Burget

NZ – Gavin Periera

SQ – Ssu Hui Han

TP – Paulo Godinho

- IBS OPS WG Members' Term ends 30 September 2022
- WG led by Altug Meydanli, Sr. Manager Pay-Account Standards-IATA



## IBS OPS WG - 2021 GM Highlights

- Prepared and Facilitated a unique 2021 IBS OPS GM
  - First online GM with presenters from many parts of the world
  - First time utilizing the IATA Standard Setting Workspace (SSW) platform to upload the proposals for the interactive carrier discussions which allowed agenda items to be modified before the GM
  - First time utilizing the online ballot and voting period open for 15 days
  - There were 18 passenger and 2 cargo proposals submitted for the 2021
    GM
    - 13/18 Passenger Proposals passed
    - 2/2 Cargo Proposals passed
    - Access SSW from <a href="http://standards.iata.org">http://standards.iata.org</a>



## **IBS OPS WG Activities - 2022**

- Preparing for a face-face 2022 GM in Doha, Qatar
  - Voting mechanism
  - Agenda items
  - Break-out sessions
- Answer Airline Clarifications Discuss and provide guidance and recommendations on topics such as:
  - Tax application and billing on involuntary exchanges
  - Planned schedule change Settlement on original ticket value versus Settlement based on recalculating the applicable fare on the new itinerary
  - Additional clarification provided on Currency Conversion, RATD, and Minimum Value for Rejection
- IATA Rejection Reduction Dashboard Dashboard is updated quarterly



### **IBS OPS WG Activities - 2022**

- SISM Simplified Involuntary Interline Settlement Methodology
  - FinAC approved and endorsed the restart of the IBS OPS WG activities in finding a simplified solution for Involuntary Interline Settlement
  - Taskforce resurrected with new members in July 2021
  - Data analysis on multiple simulations provided by the SIS team
  - Taskforce is currently preparing a paper to be presented in the May IBS OPS WG meeting
  - A target to identify and present a solution for the IBS OPS GM 2022



#### IBS OPS WG move to PSC Structure

- Moving IBS OP WG from IFAC-Industry Financial Advisory Council (Previously FinAC) to PSC structure reporting to PASB effective January 1, 2023
  - Provide more efficiency by having all standard setting activities under one governance structure and to benefit from anti-trust immunity
  - Ensures all voices are heard and communications are flowing between the related Boards; especially for the evolving world of offers and orders



#### **PSC Structure**



Departure Control

System Messages

Working Group

Fuel Data

Standards Group

Reservations

Group

Ticketing

Group

Shop-Order

Standards Board Advisory Forum PSC Steering Group

> Interline Group

Architecture Shop-Order Plan Travel Pay-Account and Technology Annual General Meeting of IATA Members (AGM) **Board of Governors** Interactions between Interactions between Interoperability and airlines and other airlines and others airlines and other parties airlines and other parties quality of all Data parties around which parties around offering. around delivery of a around managing Exchange Standards; services are intended to confirming and tracking product or service to a financial processes architecture and **Director General** Passenger Agency Cargo Tariffs technology strategy be made available. products and services. supporting the delivery guidance to all projects of passenger services. Conference Conferences with data or information technology component. Aviation Information Change Manage-Passenger Tariffs BSP Data Inter-Industry Delivery Sustainability and Data Exchange change Specificament & AIDM Legal Industry Affairs Conferences Coding Group Group Environment Group Integration Group tions Group Advisory Council Advisory Council Advisory Council Minimum IATA Tax Passenger Services Cargo Procedure Identity Manage-Integration Baggage Steering Safety, Flight and Connect Time Governance Group Industry Financial Cargo Conference Conference Group Group ment Group **Ground Operations** Group Advisory Council Advisory Council Advisory Council Technology Offer and Facilitation Order Schedules Digital Arichitecture Order Group Group Accounting Group Distribution Cargo Agency **Publication Group** Security Group Transformation Advisory Council Advisory Council Conference Advisory Council **Pricing Automation** Common Use Order Slot Messaging Group Payment Group Cargo Services Group Group

Conference

IBS OPS \_\_\_\_\_

Passenger Standards Conference

Standards Advisory Forum

Settlements with

Order Group

Pay-Account

IBS OPS



### IBS OPS WG move to PSC Structure

- Three significant changes resulting from the move to the PSC structure:
  - RAM Standards Development and governance of Interline rules and standards for Passenger and Cargo are integrated into the Passenger Standards Conference
  - CoD (Committee on Differences) There is no arbitrage possible within the governance structure of PSC
    - IATA issued a Poll to measure the need of the interline billing community to have an interline billing dispute settlement mechanism in place after 01 January 2023
    - Mechanism shall sit outside of the RAM and shall not be under the PSC structure
  - ICH (IATA Clearing House) The ICH governance will continue to reside under the IFAC governance as a new WG, separated from the interline billing standards