



# **Passenger Services Update**

## **ACH Revenue Accounting Committee**

By: Patty Edwards, Managing Director, Passenger Services

April, 2018



# Adopted

**Effective Date: June 1, 2018 (unless otherwise noted)**

April, 2018

# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## **Resolution 30.97:** Profiles of Interline baggage claims and Proof of Fault for Baggage Prorates:

- The failure to provide the record (by Optical scanning, Manual recording, RFID scanning, Optical Character Recognition and/or Other technologies) from tracking systems, which are relevant (including at a minimum handover to the receiving carrier) and demonstrate proof of the fault in respective baggage claim, will result in 100% prorate of the prorate request receiving Airline.

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## **IATA Resolutions 762, 767 and A4A Resolution 5.38:**

- Clarify airlines may have a bilateral interline traffic agreement to meet requirements under Resolution 762, instead of becoming a party to multilateral industry agreements such as the A4A ITA and IATA's MITA.
- Clarify requests should now be lodged electronically.
- Clarify all outstanding balances due to IATA should be settled before a recalled designator is reinstated.
- Remove duplicate references to MITA membership in Resolution 767.

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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Effective **1<sup>st</sup> July, 2017**

## **AIRIMP 3.27:** Goods and Services Taxes (GST) and A4A Resolution 105.175 section 29:

- Members may be required to collect information for governments that have implemented Goods and Services Taxes. This may be accomplished with the use of any or all four of the following SSRs:
  - GSTN - Goods and Services Tax Number
  - GSTA - Goods and Services Tax Business Address
  - GSTP - Goods and Services Tax Business Phone Number(s)
  - GSTE – Goods and Services Tax Business Email

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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- **New IATA Recommend Practice 1790b & c and A4A Recommend Practice 10.90b & c:**
  - Reservation Procedures for Chargeable Ancillary Services (Bilateral)
  - Reservation Procedures for Chargeable Baggage-Related Services (Bilateral)

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## Recommended Practice 1721/20.300: Netting for Exchange/Reissue Transactions:

- Numerous amendments adopted

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## Resolution 728 /A4A 110.16: Code Designators for Passenger Ticket:

- 1.5 Fare and Passenger Type Codes (*conditional*)
  - New code Reduced Rate Travel for Ground Handler - **AH**

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## **Reason for Issuance Sub Code 3 A/N: (Applicable to 725f/20.63, 725g/20.64, 725h/20.66)**

- Adopted a secondary three-character code which qualifies the REASON FOR ISSUANCE CODE as sourced from ATPCO for the optional/additional services.

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## **Resolution 735d/A4A 120.20:** Involuntary Change of Carrier, Routing, Class or Type of Fare:

- In cases where an involuntary change results in a change from the original connecting flight(s) and the fare basis differs on the coupon(s) affected by the disruption, the fare basis to be used on all reissued coupons shall be the fare basis of the first flight coupon affected by the disruption.
- The baggage allowance to be used on all reissued coupons shall be the baggage allowance of the first flight coupon affected by the disruption

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## **Resolution 735d/A4A 120.20:** Involuntary Change of Carrier, Routing, Class or Type of Fare:

- **6.7 Exchange/Reissue Excess Baggage (EMD-A) documents**
  - In the case where an EMD-A has been issued for excess baggage and requires exchange/reissue as a result of a change to the routing or carrier, carry forward to the new EMD the Original Fee Calculation, Fare, Tax/Fee/Charge, Equivalent Fare Paid, RFIC and RFISC.

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## **New Recommended Practice IATA 1725 / A4A 20.725** EMD Tax Collection Following an Upgrade:

- When an EMD is issued for an upgrade in class of service which leads to an increase in amount of collection of applicable Taxes, Fees, and Charges (TFCs) to be collected (for countries where the TFC amounts are affected by the class of service), the issuing Travel Agency or Validating Carrier of the EMD shall follow these procedures.

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## **Recommended Practice 1735/A4A Resolution 20.735:**

### **Planned Schedule Changes:**

- 6.2.1 In cases where a planned schedule change results in a change from the original connecting flight(s) and the fare basis differs on the coupon(s) affected by the planned schedule change, the fare basis to be used on the new scheduled flight coupon shall be the fare basis of the first flight coupon affected by the planned schedule change. The baggage allowance to be used on the new scheduled flight coupon shall be the baggage allowance of the first flight coupon affected by the planned schedule change.

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## Recommended Practice 1735/A4A Resolution

### 20.735: Planned Schedule Changes:

- 6.5 Exchange/Reissue Excess Baggage (EMD-A) documents
  - In the case where an EMD-A has been issued for excess baggage in advance and requires exchange/reissue as a result of a change to the routing or carrier, the resulting document shall contain the original pricing information, including but not limited to the RFIC, RFISC, and Fee Calculation.

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## Recommended Practice 1735/A4A Resolution

### 20.735: Planned Schedule Changes:

- 6.2.1 In cases where a planned schedule change results in a change from the original connecting flight(s) and the fare basis differs on the coupon(s) affected by the planned schedule change, the fare basis to be used on the new scheduled flight coupon shall be the fare basis of the first flight coupon affected by the planned schedule change. The baggage allowance to be used on the new scheduled flight coupon shall be the baggage allowance of the first flight coupon affected by the planned schedule change.

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## Transparency in Payment – Changes to Resolution 728:

- To provide Airlines with increased transparency related to Alternative Transfer Methods the following was adopted:
  - Alternative Transfer Methods (defined in the proposed Resolution 812 as “a Payment Method, other than the Cash Payment Method and IATA EasyPay Payment method, used by the Agent to transfer monies collected from the customer for passenger air transportation or Ancillary Services to the BSP Airline, in accordance with the provisions of Resolution 812a”), and includes Agents’ VANs (Virtual Account Numbers) and Agents’ own cards.

Source: JPSC, October 2017

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# Other Items of Importance

April, 2018

# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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- A 12 month exception to the issuance of excess paper baggage tickets was endorsed, extending the date to **31<sup>st</sup> May 2019**
- A4A Passenger Council confirmed airlines are no longer issuing ATB1 for interline travel and unanimously agreed to rescind applicable resolutions 20.12 and 20.13 **effective 1<sup>st</sup> June, 2018**
- Also rescinded resolution 20.52 ATB2-Agent and Corporate Travel Departments **effective 1<sup>st</sup> June, 2018**

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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- It was clarified and the Resolutions and Glossary updated to advise ticketing and pricing indicators for EMDs shall be applied at coupon level:
  - Non-endorsable indicator
  - Non-refundable indicator
  - Penalty restriction indicator
  - Non-interlineable indicator
  - Non-reissuable/non-exchangeable indicator
  - Non-commissionable indicator

Source: JPSC, October 2017

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# Proposals from A4A Passenger Council With Potential Revenue Accounting Impact

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- The Passenger Council unanimously agree to amend the neutral resolutions to eliminate Auditor Coupon, Agent Coupon, and the ATB Charge Form with an effectiveness date of **1<sup>st</sup> June, 2019.**

Source: A4A Passenger Council, March 2018

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# Proposals from A4A Passenger Council With Potential Revenue Accounting Impact

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- **Reassignment of Form Codes**

- To be submitted to June JPTC with effective date of 1<sup>st</sup> June, 2019, except 450 (1<sup>st</sup> June 2020)
- Eliminate and replace as “unassigned”:
  - Form Codes 200, 250, 251, 291, 450, 470, 509 and 64
- If adopted at JPTC, those form codes with associated A4A resolutions to be submitted to ACH Member Airlines as mail vote.

Source: A4A Passenger Council, March 2018

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## Status Report - BSP Form Codes

- DPCM has projected that current OPET and OPEMD allocation process can assure availability of form number allocations until year 2032.
- In 2016, JPSC confirmed the new date for the implementation of the document date of issue to be appended to documents as **June 2026**. IATA advised with the current estimates for Form Code exhaustion, the date has been extended to **January 2032** due to improvements in recycling methodologies.

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## Increasing the Character Length of Monetary Fields

- PSC endorsed the continued investigation into extending the monetary fields to 20 characters, which included the update of resolutions and the development of an implementation plan.

## Possible Changes for Investigation

- Changing Ticketing Resolutions to refer to a character length that is minimum 12 and maximum 18 (aligning with the EDIFACT standard common use.)
- Clarifying in Resolution Currency Code is sent separately from Amounts (ie. aligning Resolution text with PADIS messages).

Source: JPSC, October 2017

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# Proposals from JPSC, JPTC & A4A Ticketing With Potential Revenue Accounting Impact

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## Increasing the Character Length of Monetary Fields Continued:

### Possible Changes for Investigation

- Decimal changes in Resolution 024 (eg. for VEF)
  - Updating DISH reporting to change treatment of FARE, EQFR, TOTL, which still behave as facsimile fields.
  - In certain situations, remove decimals from ticketing message, but correctly report decimals in DISH reporting. Agent would have to provide customer with receipt, also potential issues if HOT information provided to airline revenue accounting did not match information exchanged in ticketing messages.
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